UA Alerts
Emergency Notification System FAQ

Why is UA switching to a new emergency notification system?

Emergencies on campus can happen at any time. This new technologically advanced system will allow UA administrators the ability to keep many students, faculty and staff safer if an emergency should happen. The system can generate voice calls, SMS Text Messages and emails to the entire campus all at the same time, thus saving valuable time that would have been lost with older systems.

Who will see my information?

Your information will only be used by The University of Alabama for emergency notifications and official business use. Your information is private and will not be shared with anyone except the Emergency Notification Service. The University has a privacy agreement with the service that prevents the disclosure or release of the data.

Why do I need to provide a home telephone number?

Emergencies can occur after regular business hours and on the weekends. The new Emergency Notification System can contact you via your home telephone to give you specific instructions on what you should do (i.e. Don't report to work because of heavy snow, etc.) If you do not want the system to call you at home, please leave the Area Code and Home Telephone fields blank.

In what order will the system contact me in the case of an emergency?

When an emergency message is generated by the University, the new system will send a SMS Text Message to your cell phone, an email to your Bama account, and will call you all at the same time.

Where will the system send my SMS Text Message?

The system will send a SMS Text Message to the cell phone number that you provided.

Can I change my email address?

No. You cannot provide email information to the system. It only uses your Bama email account. In an emergency, an email will be sent to your Bama account. If you never check your Bama email account, then you need to turn on email forwarding. You can find directions for doing this under the "Employee Tab" on myBama.

Who is eligible to receive calls?

This service is restricted to employees or enrolled students at the University of Alabama taking at least 1 semester hour of course work. On-line students and those persons taking classes off site will not be notified.

What if I do not want to be notified of emergencies?

If you do not want to be notified, erase the data in the each field identified in the instructions. Make sure you click the "Submit" button to save the changes.